



Clota Cottage Neighbourhood House

Compliments and Complaints Form

We welcome your feedback.

Clota Cottage Neighbourhood House is committed to providing high quality services in our Social Activity Program and to meeting your needs. We value your feedback – including complaints.

Please let us know what we do well and where we can improve our services.

This is a compliment complaint comment

I am a participant family member representative
 staff member staff member on behalf of a participant
 other: _____

Feedback

Follow up (optional)

Please provide your details if you would like us to contact you about your feedback.

Name: _____

Phone / email: _____

**Thank you for taking the time to provide
feedback about our service.**